# Welcome to Tremonton City

102 South Tremont Street www.tremontoncity.org

Tremonton City Mayor: Mayor Lyle Holmgren

Tremonton City Council Members: Lyle Vance, Connie Archibald,

Brett Rhode, Richard Seamons, Wesley Estep

# Tremonton City Office Telephone Numbers

257-9500	City Office	257-9525	Library
257-9555	Police	257-9485	Recreation
257-9509	Court	257-9530	Food Pantry
257-9455	Senior Center	257-9506	Recorder's Office
257-9545	Animal Control	257-9504	City Manager
257-9470	Public Works	257-9500	Business Licensing

# EMERGENCY, FIRE, AND POLICE CALL 911

# Other Utility Contacts

Rocky Mountain Power	888-221-7070	Comcast Cable	801-444-4825
Dominion Energy Company	800-323-5517	Utopia	801-613-3800
<b>5 6</b> 1	405 057 0444		

Frontier Phone 435-257-8111

-The City Offices are open daily from 9:00 a.m. to 5:00 p.m.

-Closed Saturdays, Sundays, and Holidays

-Tremonton City is located in Box Elder County

- The population of Tremonton is 9,900

#### Mayor's message

Welcome to our City! Whether you are new to our community or a long-time resident, I hope you will agree that we have a great place to live, work and play.

We are growing! Currently we have approximately 9,900 residents and many new shops and businesses I hope you will take time to visit.

Tremonton is a full service city with Police protection 24 hour a day – seven days a week. A combination full and part-time Fire Department with EMT Certified ambulance crews. We are proud of our Senior Center which serves our community with lots of activities, home cooked meals and delivery for seniors who have a difficult time getting out of their home.

Take time to visit our Historic Library and the Museum on Main Street. Get to know our many merchants. I think you will find their service to be extraordinary and their prices competitive. We have a full time Recreation department that runs many activities such as: pickleball, basketball, soccer, baseball, softball and much more, all of which are played on one of the City Parks. Enjoy the outdoors by taking a stroll along one of our walking trails. I hope you agree our community is a special place, so thank you for picking Tremonton. I hope you will take time to enjoy getting to know the people who live here a little better. I know I will enjoy getting to know you!

Mayor Lyle Holmgren

## **Utility Bills**

# We are now offering online bill pay at www.tremontoncity.org

Water: Base Rate \$18.90 + Water Use Rate

Tier 1 - 0 - 10,000 gallons per month, \$1.50 per 1,000 gallons

Tier 2 - 10,001 - 40,000 gallons per month, \$1.75 per 1,000 gallons

Tier 3 - 40,001 - 70,000 gallons per month, \$2.50 per 1,000 gallons

Tier 4 - 70,001 - 100,000 gallons per month, \$3.00 per 1.000 gallons

Tier 5 - 100,001 - 130,000 gallons per month, \$3.50 per 1,000 gallons

Tier 6 - Above 130,001 gallons per month, \$4.00 per 1,000 gallons

<u>Storm Drain</u>: \$4.00 per month <u>Sewer Collection:</u> \$5.50 per month

<u>Waste Water Treatment</u>: \$28.30 per month. Businesses are charged for sewer based on the amount of water used. After 12,800 gallons are used, the charge is \$1.05 per 1,000 gallons.

<u>Garbage:</u> \$13.45 per month. If you need a second can, the charge is an additional \$13.45 per month. Call 257-9500 to request a second can.

<u>Garbage Pick Up:</u> North side of main street pick up every Friday, south side of main street pick up every Monday. Have it out early or the night before.

**Recycling Can:** \$7.55 per month. Pick up is every other week. Recyclable Material include: Paper, Newspaper, Magazine, Plastic, Cardboard, Aluminum and Tin cans.

<u>Deposit</u>: If you are renting, a \$75 deposit is required to obtain service. The deposit is held until you move out, at which time it would then be applied to your final bill. Any resulting credit will be refunded.

- -Bills are sent out by the 10<sup>th</sup> of the month and are due by the last day of the month. If payment is not received by the last day, then a \$2 late fee is added.
- -The minimum bill is \$70.15 per month plus usage. If you have a recycling can, your bill will be \$77.70 per month plus usage. You can drop payments off at the drive up drop box in the parking lot, the box by the front door, U.S. Mail, in person, or online at www.tremontoncity.org
- -Arrangements for payment on delinquent utility charges made prior to the issuance of water shut-off notices shall include provisions wherein no one shall have a remaining total balance due which is greater than an amount equal to the basic charges for one and one-half month's utility service (currently \$99.75).
- -Water off day is generally scheduled on the last Wednesday of the month. If water service is discontinued, the service fee is \$35 to reconnect service. After hours service fee is \$75. If water has been turned off for non-payment, the City must be contacted to turn the water back on. If a resident turns their water back on, they must pay a \$100 illegal turn on fee.

#### My Water Advisor

Tremonton City is installing new meters that have the capability of allowing customers to view water usage daily. Customers are able to track their water usage which will help with water conservation.

## Directions for setting up My Water Advisor Account:

Go to Web Browser - mywateradvisor2.com

Sign Up

You will need your Tremonton City Utility Account Number (use account number from your Tremonton Utility City Bill)

First Name (this can be whatever you want)

\*Last Name (use the last name as stated on the account from your Tremonton Utility City Bill) (It has to match exactly)

Log In

Email - best if use a personal email (not work related)

Password - combination of letters and numbers





#### THE EASIEST WAY TO PAY YOUR BILL

Our online bill payment option saves you time and give you more flexibility in how you pay your bill. If you have an internet connection and an e-mail address, you can pay your bill online. Here's how:

- 1. GO TO www.tremontoncity.org
- 2. SELECT THE "XPRESS BILLPAY" ICON
- 3. SELECT "NEW TO XPRESS BILLPAY"
- 4. FILL OUT THE BRIEF FORM
- 5. PAY YOUR BILL OR SET UP AUTOPAY

If you need assistance setting up your bill pay or if you have any questions, please call the city office at 435-257-9500.

## Tremonton City Police Department

The Police Department provides twenty-four hour police services within Tremonton City. Additionally, officer assistance is often requested by other agencies in surrounding areas. Some shifts have multiple officers on at the same time with reserve officers augmenting the full-time staff. Over the years the Tremonton Police Department has developed into one of the most progressive small agencies in the state of Utah with a reputation of pride and excellence. The department has state-of-the art radio and telephone communications augmented by modern internet capabilities and computer-generated reporting system. Please be aware that there is no parking on any public street during December, January, and February from 12:00 a.m. to 6:00 a.m. Also, there is no parking on any public street when the removal of snow from the streets is apparent or imminent. Violators will be citied. See Ordinance 15-213 at www.tremontoncity.org for more information.

#### Animal Control/Nuisances

<u>Animals</u>: Check zoning restrictions before moving domestic animals into the City.

<u>Dogs</u>: Each household is limited to a maximum of two dogs over six months. Each of which must have a current rabies vaccination and a valid Tremonton dog license. An exception to the two dog limit is by requesting a kennel license from the Tremonton Planning Commission. A kennel license is only allowed in certain zones in the City. The City holds a rabies clinic each March at which low-cost rabies vaccinations are offered. New residents have 30 days in which to license a dog. Licenses for a spayed/neutered dog is \$10 and \$30 if the dog is not spayed/ neutered (proof of spay/neuter must be provided). Dog licenses must be renewed each year before the end of March. A \$15 late fee is added to the cost of a dog license after 30 days in the case of a new move in, and after March 31 for all previously licensed dogs. Dogs may not run loose (leash law) nor disturb the neighborhood with prolonged or excessive barking.

<u>Nuisances:</u> All real property in the City must be kept free of unsightly overgrowths of weeds and vegetation. Additionally, unsightly accumulation of any material on personal property, to include old vehicles, appliances, machinery, trash, lumber, etc., constitutes a public nuisance. Generally, a warning will be issued describing the nuisance and asking that the condition be corrected within a maximum of 14 days. Failure to abate a nuisance is a Class C misdemeanor which requires a court appearance.

#### Court

Tremonton City Justice Court is located in the City Building. Judge Kevin Christensen is the Judge. The Court Office is open Monday through Friday from 9:00 a.m. to 5:00 p.m. Court is held typically from 9:00 a.m. to 4:30 p.m. on the  $1^{\rm st}$  and  $3^{\rm rd}$  Mondays of the month and 1:30 p.m. to 4:30 p.m. on the  $2^{\rm rd}$  and  $4^{\rm th}$  Mondays of the month. Appointments are not required but are helpful and appreciated.

## Public Works Department

The Public Works Complex is located at 300 East 1200 South. Yard clippings, which are used for the compost, can be disposed of at the Public Works Complex. Compost is available, for \$7.50 per scoop. You must pay for the compost at the City Office and take the receipt to the plant and they will load it for you. They load Monday & Tuesday 9:00 AM-12:00 PM and Wednesday, Thursday, Friday 1:00 PM -4:00 PM.

<u>Sewers</u>: Fats, oils, and greases aren't just bad for your arteries and your waistline, they are bad for sewers too. Sewer overflows and backups can cause health hazards, damage home interiors, and threaten the environment. An increasingly common cause of overflow is sewer pipes blocked by grease. Most of us know grease as a byproduct of cooking. Grease is found in such things as: meat fats, lard, cooking oil, shortening, butter, and margarine, food scraps, baking goods, sauces, and dairy products. Grease is washed in the plumbing system, usually through the kitchen sink. Grease sticks to the insides of sewer pipes, both on your property and in the streets. Over time, the grease can build up and block the entire pipe. The easiest way to solve the grease problem and help prevent overflows of raw sewage is to keep this material out of the sewer system in the first place.

Never pour grease down sink drains, in garbage disposals, or in toilets. Scrape grease and food scraps into a can or the trash for disposal.

<u>Water Conservation</u>: Even the smallest drip from a worn washer can waste 50 or more gallons of water a day. Larger leaks can waste hundreds of gallons.

- Use your automatic dishwasher and washing machine only for full loads
- If you wash dishes by hand, don't leave the water running for rinsing
- Keep a bottle of drinking water in the refrigerator. This ends the wasteful practice of running tap water to cool it before drinking.
- Plant drought-resistant trees and plants
- Put a layer of mulch around trees and plants
- Use a broom to clean driveways, sidewalks, and steps. Using a hose to push around leaves and dirt can waste hundreds of gallons
- Water your lawn only when needed and during the cool parts of the day
- Check for leaks in pipes, hoses, faucets, and couplings

<u>Lawn watering</u>: Turf studies have shown that most lawns only need to be watered every 3 - 4 days to stay healthy and green. Watering every day creates shallow roots. Watering infrequently develops deep roots and healthier turf. Grass roots grow deeper into the soil and become stronger with less watering. If grass does not spring back after being stepped on it is time to water. Water only when needed.

<u>Snow removal</u>: Vehicles must not be parked on the street when snow removal operations are in progress or at any other time when snow removal operations are required or being performed. Property owners must keep sidewalks and fire hydrants clear of snow. See Ordinance 15-213 at www.tremontoncity.org for more information.

#### Senior Center

Bear River Valley Senior Center is located at 510 West 1000 North.

It is open Monday through Friday from 8:00 a.m. - 4:00 p.m.

- -Congregate meals are served weekdays at noon. Call 257-9455 for reservations.
- -Home delivered meals are delivered five days a week.

<u>Available activities for Senior Citizens include</u>: Foot clinic, blood pressure testing, health fairs, quilting five days a week, pool tables, and exercise classes. They also have computers available for use.

#### Food Pantry

The Food Pantry is located at 180 South Tremont Street and the phone number is 257-9530. It is open on Mondays and Tuesdays from 3:00 p.m. to 6:00 p.m. Donations can be dropped off at any time at the City Office.

#### Recreation

The Recreation Office is located at 614 North 1000 West and the phone number is 257-9485.

- -Recreation programs are available for all ages with a variety of activities to offer.
- -A Recreation Program Guide is mailed out twice a year explaining all activities.
- -All Recreation sign-ups are held at the City Office at 102 South Tremont Street.

#### Community Events

- -Easter Egg Hunt held at Jeannie Stevens Park
- -Memorial Day Memorial Day Program at the Riverview Cemetery at 9:00 a.m.
- -Tremonton City Days Celebration held at Shuman Park- Saturday closest to July 24
- -August Box Elder County Fair
- -October Trick or Treat on Main Street
- -December Tremonton City Light Display/Holiday Extravaganza

#### **Building Inspection**

The Building Department is located in the City Building. Tremonton City has zoning requirements and does require building permits. A permit is also required when building a fence.

#### Library

The Tremonton Library is located at 210 North Tremont Street. Open Monday through Friday from 10:00 a.m. to 8:00 p.m.; and Saturday from 10:00 a.m. to 3:00 p.m. Computers available for internet use. The Library is closed the last Thursday of each month.

#### Fire Department and Ambulance

The Fire Station is located at 95 South 100 West. Tremonton Volunteer Fire Department was organized in the fall of 1937. Today the department consists of full and part-time members, most of which are certified Emergency Medical Technicians and certified Firefighters. The Fire Department operates the communities' ambulance service with four Advanced Life Support ambulances.

Tremonton Fire Department is an ISO class 4 Department. The Fire Department continues to maintain the latest equipment and training available. It is a community-oriented Fire Department providing fire safety, first aid instruction, CPR, and CERT (Citizens Emergency Response Training) to the community. For non-emergency calls to the Fire Station the number is 435-257-9520 for EMERGENCIES CALL 911.

#### **Business Licenses**

Tremonton City Ordinance states that anyone engaging in business within the incorporated City limits must first obtain a business license. There are very few exceptions, and they include: a home occupation grossing less than \$600 per year; home instruction of the arts; religious, charitable, and other non-profit organizations which are tax exempt under the laws of the United States or the State of Utah; and State licensed contractors who have proof that they have a valid business license from the City in which their business is located. All business licenses expire on December 31 of each year. It is the responsibility of the business owner to renew the license annually and notify the City of any changes, additions, deletions that may occur. Failure to renew a license by February 28 results in a 50 percent penalty. Business licenses may be applied for at the City office.

#### Home Occupations

All home occupations must be licensed and must obtain a Conditional Use Permit before applying for a business license. Applications for the Conditional Use Permit are obtained from the City Treasurer/Receptionist. There is a \$20 Conditional Use Permit fee, and a \$10 set up fee.

#### Riverview Cemetery

The Riverview Cemetery is located at approximately 200 East 1200 South in Tremonton. The earliest known burials occurred in 1907. Among the notable burials are those of the Borgstrom brothers: Clyde, LeRoy, Rolon, and Rulon, who were all killed during World War II between March and August of 1944. There is a bulletin board at the cemetery with names of those buried in the cemetery.

A City Policy Book is available at no charge to owners of burial plots within the Riverview Cemetery. This book provides general information and regulation policies along with a brief history of the cemetery. For information on the cemetery, to purchase burial plots, or to arrange a burial, contact the City Recorder

# **Econo Waste Guidelines for Proper Automated Container Use:**

Please be aware that route pickup times are subject to change WITHOUT notice. You will have an established pickup day, but not a set pickup time each week. As such, containers <u>MUST</u> be placed curbside the night before your pick-up day. If you forget to place it out the night before and you are missed as a result, we cannot come back; you will have to wait until your next pick up day.

- Please place your container in the proper place; the ideal location is to the left or right of your driveway, and as close to the road as possible. If there is no curb on your street, the container must be within 2 feet of the asphalt. The container should be on reasonably level ground so it won't tip over. Be sure the handle of the container faces towards your house.
- Containers must be placed at least 4-6 feet away from other containers or objects (i.e. mailboxes, light posts, basketball hoops, fences, etc.)
- Please do not block containers with vehicles. It is best to place containers <u>at least 20 feet away</u> from any vehicle.
- Containers SHOULD NOT be overloaded. If the lid on your container is open more than 2 inches, it is considered to be overloaded. Containers that are overloaded may not dump correctly and may spill trash. If this is the case, the driver will not be required to empty it. Spills caused by overloaded containers are the resident's responsibility to clean up. Please cut up long items into short pieces so they fit properly in the can. Cut up empty boxes or crush them flat. If you occasionally have more items that will fit into your container, ask a neighbor if they have extra room and will let you put your extra in their container. If you need another container, please contact your City's Public Work Dept. for options.
- Containers may be used for regular household garbage and for yard & garden clippings that have been
  cut to fit properly into the container. Please put garbage into bags and tie them closed so they do not
  spill. This will allow the container to be emptied better and will keep the container cleaner.
- Please **<u>DO NOT</u>** place any of the following items into your container:
  - NO Dangerous or hazardous materials
  - NO Medical waste or needles
  - NO Hot ashes, fireworks, or any other flammable items
  - NO Rocks, dirt, bricks, concrete, or any similar items
  - NO Construction debris (i.e. carpet, sheetrock, tile)
  - NO Dead animals
  - NO Propane tanks, batteries, tires, tanks or barrels of any kind
  - NO Furniture and/or large appliances

We strive to provide the best service possible. Our drivers will use their best discretion and may not service a container if there are any violations of these guidelines. Thank you for helping us to keep your neighborhood safe and clean!

Please contact our office at (801) 627-2680 if you have any questions

Garbage will not be hauled on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving or Christmas Pick up is Friday on north side of Main and Monday on south side of Main. Please have out early.

# **Tremonton City Recycling Information**

Recycling is picked up <u>EVERY OTHER</u> week in Tremonton, and your pick-up day will coincide with your trash day

Please make sure your container is out the NIGHT BEFORE to ensure that it does not get missed!

# 2023 Recycling Pick-Up Days

IF YOUR PICKUP DAY IS MONDAY:					
Month	Pick-Up Days				
January	2nd	16th	30TH		
February	13th	27th			
March	13th	27TH			
April	10th	24TH			
May	8th	22ND			
June	5th	19TH			
July	3rd	17th	31ST		
August	14th	28TH			
September	11th	25TH			
October	9th	23RD			
November	6TH	20TH			
December	4TH	18TH			

IF YOUR PICKUP DAY IS FRIDAY:					
Month	Pick-Up Days				
January	6th	20TH			
February	3rd	17TH			
March	3rd	17th	31ST		
April	14th	28TH			
May	12th	26TH			
June	9th	23RD			
July	7th	215T			
August	4th	18TH	1		
September	1st	15TH	29TH		
October	13TH	27TH	1-1-2-2		
November	10th	241H			
December	8th	22nd			

= delayed 1 day, due to a Holiday



3027 MIDLAND DRIVE OGDEN, UT 84401

801-452-6143

NO CONTAINERS WITH LIQUID

NO PLASTIC UNED MAIL POUCHES

#### A FEW REMINDERS:

- Please place containers at least 6 feet from other containers or objects
- Please DO NOT block containers with vehicles
- Please DO NOT over load your container. If the lid is open more than 2 inches, it is considered to be overloaded. Please contact the City's Public Works Dept. if you need an additional container
- Cardboard boxes MUST be broken down, and/or cut into small pieces.
   Please do not lay flattened boxes on top of container
- Please only place acceptable recyclable items into your recycling container (see list)