



Rain-Out and Cancellation Policy

Recreational Sports and Programs:

The safety of program participants is a prime consideration when determining if programs should be canceled due to inclement weather.

- Rainouts are called when the condition of the playing fields become unplayable or dangerous and not just necessarily because of inclement weather. Weather from a previous day can cause fields to be unplayable.
- When inclement weather is present but the playing surfaces are still playable and not dangerous, games will be played. It is not unreasonable to expect games to be played during rain, snow, or cold as long as the playing conditions are safe for that sport.
- Rain-outs will vary from sport-to-sport depending on the varying playing surfaces. For example, a baseball or softball game might be called long before a soccer or flag football game would be called because of the dirt infields versus the grass playing fields.
- Once we are inside of the one hour window prior to the start of the first game, the rain-out hotline will not be changed. Any decisions after that time will be made at the field, and patrons will need to go to the field to learn of any changes. It is possible to have a game rain out one hour, and then the fields become playable for the next hour. Games can also be cancelled after they start, if conditions get worse.
- If games are cancelled at the fields, we will call the managers with the number provided and update the rain-out hotline when possible.

Rain-out Hotline Messages:

- If the weather is good and there appears to be no chance of games being cancelled: "Today is _____. All games today will be played as scheduled. We only update this message when cancelling games becomes a possibility."
- If the weather is questionable with the possibility of games being cancelled: "Today is _____. All games today will be played as scheduled. If fields become unplayable between now and (one hour before start of first game), this decision will be made down at the fields and will not be reflected on this hotline."
- If games are cancelled due to unplayable conditions: "Today is _____. All games today are cancelled due to unplayable conditions. You will be notified as to when the game will be rescheduled."

Rain-out & Cancellation Policy:

1. If a tournament or program is canceled by the Recreation Department for any reason, the registrant will receive a full refund.
2. In case of a cancellation due to rain-out and NO games have been played, teams will receive a full refund.
3. If the tournament gets rained out and your team has played a game(s) you will be charged for however many games you have played. The amount charged per game will be based on the entry fee divided by the number of games guaranteed.